



CÉDRIC STÉPHANE MOUTCHE TCHAMABO

CONTACT

- +226 75 87 72 99
+226 72 81 79 43
- moutchestephane@gmail.com
- Ouagadougou, Burkina Faso
- linkedin.com/in/stephane-moutche

LANGUAGES

- French *Native / C2*
- English *B2-C1*
- Italian *B1*
- German *A2*

CORE SKILLS

- Team Leadership
- Project Management (PMO)
- Supply Chain & Logistics
- Change Management
- Training & Coaching
- Data Analysis & KPIs
- Budget Management
- Digital Transformation
- CRM & Client Relations
- B2B Strategy
- Risk Management
- E-learning / LMS
- Business Intelligence
- 8D Problem Solving
- Lean Six Sigma

TOOLS & PLATFORMS

- MS Office · Excel · PowerPoint
- Asana · Slack · Teams · Zoom
- Moodle (LMS) · Google Workspace
- SAGE Paie · CRM / ERP

EDUCATION

Master's Degree (Bac+5)

Business Administration & Management

Université Libre du Burkina Faso
2021 — *Mention: Assez Bien*

Bachelor's Degree (Bac+3)

Business Administration & Management

Université Libre du Burkina Faso

CÉDRIC STÉPHANE MOUTCHE TCHAMABO

Trainer · Manager · Project Manager · Logistics Expert · Senior Consultant
· Coach

PROFESSIONAL SUMMARY

Senior business manager, certified trainer and consultant with 10+ years of experience in professional training, strategic management, project management, logistics and coaching. Expert in leading multicultural teams, designing high-impact training programs, optimizing supply chains, data analysis and change management. Strong command of KPIs, ROI, CRM, budget management and digital transformation. Proven performer in demanding national and international environments.

PROFESSIONAL EXPERIENCE

Community Health Coordinator | Horizon Santé — Burkina Faso

December 2025 – February 2026

- Coordinated community health activities (vaccination, awareness, prevention) covering ~5,000 beneficiaries across the intervention zone.
- Supervised 8+ field health agents; managed performance and built capacities through weekly training sessions.
- Collected, analyzed (data analysis) and reported health KPIs to health authorities and technical/financial partners (TFPs).
- Managed operational budget and tracked ROI of health interventions.

Professional Trainer — Classroom & Online | Independent Consultant

— National & International

January 2025 – December 2025

- Designed and delivered 20+ training modules in management, logistics, business development and coaching for companies, NGOs and public institutions.
- Deployed e-learning programs (Zoom, Teams, Moodle) across Africa and Europe — satisfaction rate >90% measured across 200+ learners.
- Coached individual and group managers and executives; performance improvement measured by pre/post-training KPIs.
- Developed B2B strategic partnerships with 10+ client organizations; implemented CRM strategy for client retention and customer experience.

Management & Development Consultant | Eolas International —

Burkina Faso / International

March 2024 – January 2025

- Conducted organizational diagnostics and process audits for 5+ companies; delivered ROI-driven action plans with KPI tracking.
- Led change management and digital transformation for African SMEs (CRM/ERP integration, digital tools adoption).
- Facilitated strategic workshops with 15+ senior management participants; monitored implementation and budget reporting.
- Achieved an average 15% reduction in operational costs across all consulting assignments.

Project Manager (PMO) | AICO Management Group, Inc. — Burkina Faso

November 2023 – February 2025

- End-to-end management of complex cross-functional projects: initiation, planning, execution, monitoring and closure.
- Proactively managed risks (risk management) and mitigation plans; consistently met deadlines, budget and quality standards.
- Tracked project performance KPIs and delivered monthly reporting to stakeholders; calculated ROI for each deliverable.
- Coordinated 4+ cross-functional teams on high-stakes strategic projects.

Logistics & Client Relations Manager | Msystem — Burkina Faso

VOLUNTEERING**AIESEC Burkina Faso**

International leadership &
intercultural exchange

October 2022 – November 2023

- › Supervised complete logistics operations (supply chain, stock, flows) for a portfolio of 50+ clients.
- › Implemented a CRM loyalty system that generated +25% client retention and a significant improvement in customer experience.
- › Optimized logistics flows: 20% reduction in delivery lead times through improved inventory management and KPI tracking.
- › Analyzed data for commercial reporting and department budget management.

National Coordinator — Awareness Campaigns | International Organization — *Burkina Faso*

2020 – 2022

- › Coordinated national campaigns covering 5 regions; managed multicultural cross-functional teams of 12+ members.
- › Oversaw budget management and campaign performance KPI monitoring.

KEY PROJECTS

Africa–Europe E-Learning Deployment (2025) — Designed and deployed an online training program for 200+ learners across 3 countries (Burkina Faso, France, Italy): 85% completion rate, >90% satisfaction.

SME Digital Transformation (2024) — Supported 3 Burkinabè SMEs in their digital transition: CRM, ERP and KPI reporting integration.

Supply Chain Optimization — Msystem (2022–2023) — Overhauled logistics processes: 20% cost reduction and 25% improvement in client satisfaction (CRM-measured).

INTERNATIONAL PROFESSIONAL CERTIFICATIONS

- › **Lean Six Sigma White Belt** — Management and Strategy Institute (MSI) — #349174911 (*Sept. 2025*)
- › **8D Problem Solving Method** — MSI (Score: 90/100) (*Sept. 2025*)
- › **Operations & Supply Chain Management (BUS606)** — Saylor Academy (80/100 — 96h) (*Nov. 2025*)
- › **Business Intelligence & Analytics (BUS250)** — Saylor Academy (96/100 — 46h) (*Oct. 2025*)
- › **Procurement and Logistics Certificate** — DisasterReady / Mercy Corps / CILT (*Dec. 2025*)
- › **Building Digital Transformation Strategies** — upGrad Education (*Oct. 2025*)
- › **Business Analysis Basics** — Simplilearn SkillUP (*Sept. 2025*)
- › **Emotional Intelligence in Leadership** — MindLuster (*Oct. 2025*)
- › **B2B Marketing Tactics** — MindLuster (*Oct. 2025*)
- › **Team Health & Collaboration** — Virtuelle Hochschule Bayern / Université de Kempten (*Sept. 2025*)
- › **KPI — Key Performance Indicators** — DisasterReady / Cornerstone OnDemand Foundation (*Nov. 2025*)
- › **MEAL Fundamentals** — DisasterReady / Cornerstone OnDemand Foundation (*Nov. 2025*)
- › **Precision Procurement** — DisasterReady / Save the Children International (*Nov. 2025*)